# DO'S AND DON'TS OF SHARED DECISION-MAKING IN PSORIASIS Supporting patient wellbeing

In shared decision-making, patients are considered experts in their illness, and clinicians are considered experts in management of disease!

# Information and recommendations

#### Values and preferences

## DO:

Take sufficient time<sup>1</sup>

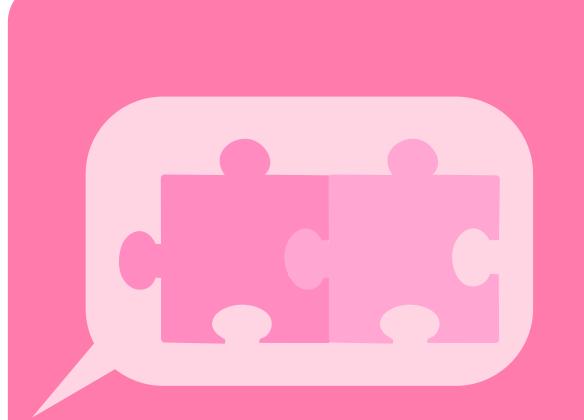
Allow for questions and foster understanding<sup>2</sup>

Create a safe environment for open communication<sup>3</sup>

DON'T:

Interrupt, particularly in haste<sup>4</sup>

Be overly authoritarian or paternalistic<sup>3</sup>



### SKILLS<sup>5</sup>:

Focusing and sharing the decision

Presenting and informing on options

Supporting comprehension and eliciting preferences

Deliberating the decision, selecting an option, and planning actions

#### **Reference:** 1. Böcken J. Die ambulante Versorgung aus Sicht der Bevölkerung und Ärzteschaft, 2004. 2. Schillinger D et al. Arch Intern Med. 2003;163:83–90. 3. Frosch DL et al. Health Aff (Millwood). 2012;31(5):1030-8. 4. Marvel MK et al. JAMA 1999; 281:283–7. 5. Kriston L et al. Patient Educ Couns. 2010;80:94-99.

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